



Telè Plus Claim Form

Client Information

First Name

Last Name

Cell Phone

Email Address

Street Address (Return Address)

City

State

ZIP Code

Device Information

Device Type:

iPhone iPad

Samsung Other: _____

Description of issue(s):

Device Model

Password (Draw if pattern)



4444 E 66th St Suite 200
Tulsa, OK 74136



(539) 345-1869



customerservice@tele-mpr.com



By checking this box, I understand that devices are chosen to be featured in videos at random.

If chosen, would you like your username featured as well? (INCLUDE): _____

By checking this box, I understand that I should not include removable device accessories in my package.

By checking this box, I confirm that I have completed a storage backup (if possible).

It is mandatory that you sign the disclaimer below, otherwise we cannot operate on your device.

x _____

My signature indicates that I agree with Telè's Limitation of Liability & Terms of Service:

LIMITATION OF LIABILITY/TERMS OF SERVICE: By giving item(s) for repair, customer agrees that *Telè LLC* and its agents and representatives ("*Telè*") are accepting the item(s) solely for the purpose of repair. In no event shall *Telè* be held responsible for damaged/non-working items after repair if signs of liquid damage are present. In no event shall *Telè* be held responsible for unpaid items more than 30 days past notification of completion. I authorize *Telè* technicians to perform repair work on my electronic device. I understand that *Telè* technicians have been trained to perform work on electronic devices but *Telè* is not an authorized service dealer. Further, I agree to release, indemnify, and hold *Telè* from liability for any claims or damages including permanent loss of use, or other incidental or consequential damages of any kind or description that may arise from any repair work performed on my electronic device, unless it is caused by severe negligence of *Telè* or its agents. Any damage or loss due to *Telè*'s sole negligence will be limited to the actual cost to repair or replace the item(s) with item(s) of comparable value. The comparable value in such instance will be determined by *Telè*. I understand that *Telè* is not responsible for any data loss, which may occur as a result of work done on my electronic device under extremely rare circumstances. I also understand that I have the option to, and I am responsible for backing up the device before allowing any repair to be performed on my device in the event of any data loss and hardware or software failure. I understand that *Telè* will not browse through any personal, private or confidential information or data; however, technicians may inadvertently see data during the course of their work. I understand that any confidential data should be removed from the device prior to having repair work performed on the device. I understand that *Telè* is not responsible for delivered items that are unable to be located or have been stolen. I understand that repairs or technical support performed by *Telè* may void manufacturer warranties. *Telè* and its affiliates do not assume any liability or warranty in the event that the manufacturer warranties are voided but may, at its sole discretion, offer its own warranty on the parts and/or services performed. I understand any attempt to fix/repair, or diagnostics performed on the device by anyone other than *Telè* or its agents after the device has been serviced will void any warranty given on the repair service. I understand that if I cancel my repair within the time it takes *Telè* to fix my device(s), I am fully responsible for return shipping costs. I understand that any photos taken by *Telè* of my device(s) can be used by *Telè* for promotions at their sole discretion.



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